

PERRIS UNION HIGH SCHOOL DISTRICT

Board Approved: November 14, 2007

Revisions Approved: May 17, 2017

Salary Schedule: 20; Row: 26

The Governing Board desires to provide a positive work environment where employees and job applicants are assured of equal access and opportunities and are free from harassment in accordance with law. The Board prohibits district employees from discriminating against or harassing any other district employee or job applicant on the basis of the person's actual or perceived race, religious creed, color, national origin, ancestry, age, marital status, pregnancy, physical or mental disability, medical condition, genetic information, veteran status, gender, gender identity, gender expression, sex, or sexual orientation. BP 4030 The Governing Board prohibits sexual harassment of district employees and job applicants. The Board also prohibits retaliatory behavior or action against district employees or other persons who complain, testify or otherwise participate in the complaint process established pursuant to this policy and administrative regulation. BP 4119.11, 4219.11, 4319.11

JOB TITLE: INFORMATION TECHNOLOGY TECHNICIAN II

JOB PURPOSE STATEMENT: Under the supervision of the Director of Technology, troubleshoots, repairs or upgrades PC applications and other computer needs as required; keeps district staff informed and up-to date on software and hardware changes, developments, etc., and orients users to new systems and procedures.

JOB FUNCTIONS:

- Installs and tests computers and peripherals, new software and software upgrades
- Provides basic instruction to users for new technology implementations
- Sets up, maintains, and administers workstations for use on the network
- Facilitates user requests to enhance efficiency of computer and network use
- Serves as a resource to administrators, teachers and staff
- Diagnoses and resolves technical problems for instructional and administrative personnel
- Recommends repairs or replacement as appropriate
- Familiar with basic Network Directory structure
- Familiar with basic concepts of email systems
- Familiar with Windows and other operating systems
- Familiar with basic network and internet protocols
- Knowledge of basic productivity applications
- Knowledge of database system
- Knowledge of internet and intranet software and applications

JOB TITLE: **INFORMATION TECHNOLOGY TECHNICIAN II**

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JOB FUNCTIONS (continued):

- Establishes and maintains effective working relationships with staff, students, parents, and community members
- Performs other related duties as assigned or needed

PHYSICAL ABILITIES:

- Visual ability to read handwritten or typed documents, and the display screen of various office equipment and machines
- Able to conduct verbal conversation, write, and read in English
- Able to hear normal range verbal conversation (approximately 60 decibels)
- Able to sit, stand, stoop, kneel, squat, bend, lift (25 pounds), carry (25 pounds), push/pull (25 pounds), and walk
- Able to climb slopes, stairs, steps, ramps and ladders
- Able to exhibit full range of motion for shoulder, elbow, back, hip, and knee
- Able to operate office machines and equipment in a safe and effective manner
- Able to demonstrate manual dexterity necessary to operate computer equipment with speed and accuracy

JOB QUALIFICATIONS:

Education/Experience:

- Any combination of education and experience equivalent to an Associate of Science degree; and two (2) or more years of general computer and network equipment installation. MCP or MCSE certification (test by examination) and SASI experience is desirable.

Licenses, Certifications, Bonding, and/or Testing:

- A+ Certificate or 2 years of equivalent experience
- Valid Driver's License
- TB Clearance
- Drug/Alcohol Clearance
- Criminal Justice Fingerprint Clearance